



FULL SAIL UNIVERSITY

FLORIDA SARA COMPLAINT INFORMATION

(FOR ONLINE STUDENTS)

In the event the student feels the internal grievance process and response was not managed properly by the institution, the student may submit his or her complaint to the following:

Florida Commission on Independent Education

325 West Gaines Street, Suite 1414

Tallahassee, FL 32399-0400

Commissioner@fldoe.org

www.fldoe.org/policy/cie/file-a-complaint.stml

Distance Education students, who have completed the **internal institutional grievance process** and the **applicable state grievance process**, may appeal non-instructional complaints to the FL-SARA PRDEC Council. For additional information on the complaint process, please visit: **www.fldoe.org/sara/complaint-process.stml**